

# STUDENT CHARTER

## INDUCTION

### **What you can expect:**

A comprehensive Induction Programme that introduces you to the College and your course, outlining the relevant College policies and procedures that informs you of your responsibilities whilst at college, and will help you to quickly settle into college life.

### **Your responsibility:**

Actively engage in the induction process and complete any induction activities

## LEARNING, TEACHING AND ASSESSMENT

### **What you can expect:**

All staff will consistently facilitate high quality, engaging, inclusive, collaborative and creative approaches to learning, teaching and assessment, making best use of a range of technologies to enhance and extend learning and empower students.

### **Your responsibility:**

To engage positively with your academic studies, the broader curriculum, your diverse peer group and with other opportunities that support your academic, professional and personal growth

Have a professional attitude, attend all timetabled classes, prepare for and participate fully in class and ask for advice if you are having difficulties with your academic studies

Use assessment as a tool for learning and reflection, adhere to the college regulations and procedures and engage with the design of your learning.

## SUPPORT

### **What you can expect:**

Resources to support learning are available, both digitally and physically, in a variety of engaging and inclusive formats and are easily accessible anywhere and anytime and from any device

Access to dedicated teams in place to help you at all points in your college journey - from choosing the right course to applying to university or looking for a job.

### **Your responsibility:**

Be proactive in looking for help and information, to seek out relevant support services, to access published information, to familiarise yourself with your programme handbook, college policies and procedures.

RESPECT (including Equality and Diversity, staff and student relationships)

### **What you can expect:**

You can work and study in an environment that is free from discrimination, harassment and victimisation and that everyone can progress equally.

### **Your responsibility:**

Respect and value differences, contribute positively to the learning of others and to recognise and engage with diversity as an opportunity for growth. In this it is your responsibility to respect the rights and property of the College, of its staff and students who use the facilities, in accordance with relevant policies and regulations..

## COLLEGE ENVIRONMENT

### **What you can expect:**

Flexible learning spaces and environments, both physical and virtual, are modern and appropriate and that support your learning, both individually and in groups.

Spaces and facilities that encourage extra-curricular social and sports activities with other students and promote a sense of belonging.

### **Your responsibility:**

To use these environments creatively to access resources and to develop and enhance your learning

To work within these environments respectfully and in ways that do not impact negatively on others.

## FACILITIES AND EQUIPMENT

### **What you can expect:**

Consistent, ready and reliable access to the right equipment, resources and technical support to enable you to work and study effectively

Easy access to facilities and resources to support learning for all students.

### **Your responsibility:**

Use these facilities creatively to access resources to underpin your independent learning and to work within these environments respectfully and in ways that do not impact negatively on others.

## REPRESENTATION AND FEEDBACK

### **What you can expect:**

To be able to shape the life and work of the college.

### **Your responsibility:**

To actively engage with both the college and Student Association in giving open, honest and constructive feedback via the appropriate channels.